

AUSTBROKERS CYBER PRO – CYBER INSURANCE QUESTIONNAIRE

INSURED

INSURED NAME _____

ARE YOU SEEKING COVER FOR MORE THAN ONE ENTITY? YES NO

WHAT INDUSTRY ARE YOU IN? _____

ACTIVITY

TOTAL REVENUE \$ _____

REVENUE BREAKDOWN BY LOCATION:

NSW % QLD % VIC % SA % WA % TAS % ACT %

OVERSEAS %

DO YOU CONDUCT ANY BUSINESS IN THE US? YES NO

HOW MANY RECORDS CONTAINING AN INDIVIDUALS' PERSONAL INFORMATION DO YOU PROCESS,
TRANSMIT OR STORE? _____

SECURITY

DO YOU TAKE AT LEAST WEEKLY BACKUPS OF ALL CRITICAL DATA AND STORE THE SAME OFF-SITE OR IN A
FIREPROOF SAFE OR DO YOU HAVE AN OUTSOURCED PROVIDER THAT MEETS THESE MINIMUM
REQUIREMENTS? YES NO

DO YOU STORE PERSONAL INFORMATION ON ANY PORTABLE MEDIA DEVICES? YES NO

ARE ALL PORTABLE MEDIA DEVICES CARRYING PERSONAL INFORMATION ENCRYPTED? YES NO

DO YOU HAVE ANY ANTI-VIRUS SOFTWARE INSTALLED AND ENABLED ON ALL DESKTOPS, LAPTOPS AND
SERVERS (EXCLUDING DATABASE SERVERS) AND IS IT UPDATED ON A REGULAR BASIS (AT LEAST WEEKLY)?
YES NO

DO YOU HAVE FIREWALL TECHNOLOGY USED AT ALL INTERNET POINTS OF PRESENCE AND DO FORMAL
FIREWALL CONFIGURATION STANDARDS EXIST? YES NO

EXTENSIONS

DO YOU REQUIRE PCI FINES AND PENALTIES COVER? (The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that all companies that accept, process, store or transmit credit card information maintain a secure environment) YES NO

DO YOU OUTSOURCE ALL STORING AND PROCESSING OF CREDIT CARD INFORMATION TO A THIRD PARTY THAT ACCEPTS FULL RESPONSIBILITY FOR PCI COMPLIANCE? YES NO

HAVE YOU BEEN CERTIFIED AS BEING PCI COMPLIANT WITHIN THE LAST 12 MONTHS OR HAVE YOU SUCCESSFULLY COMPLETED A SELF-ASSESSMENT AUDIT? YES NO

DO YOU REQUIRE SOCIAL ENGINEERING COVER? (Social Engineering Fraud means impersonation by any means of the Insured, client, customer or vendor of the Insured or a party with which the Insured has a contract, by a third party to manipulate the Insured to issue an instruction to a financial institution to debit, pay, deliver or transfer Money or Securities from an account maintained by the Insured to that third party or another person or entity.) YES NO

DO YOU VERIFY NEW CUSTOMER OR SUPPLIER BANK ACCOUNT INFORMATION (INCLUDING NAME, ADDRESS AND BANK ACCOUNT NUMBER) PRIOR TO INITIATING ANY FINANCIAL TRANSACTION WITH SUCH SUPPLIER OR CUSTOMER? YES NO

DO YOU HAVE DIRECT CALL BACK PROCEDURES IN PLACE PRIOR TO RECEIPT OF ANY EMAIL REQUESTS TO CHANGE SUPPLIER OR CUSTOMER BANK ACCOUNT DETAILS? YES NO

DO YOU REQUIRE INTERNAL DUAL SIGNOFF FROM A SUPERVISOR OR AUTHORISED PERSON PRIOR TO INITIATING ANY EMAIL REQUESTS TO CHANGE SUPPLIER OR CUSTOMER BANK ACCOUNT DETAILS?
YES NO

HISTORY

ARE YOU AWARE OF ANY CIRCUMSTANCES OR COMPLAINTS AGAINST YOU IN RELATION TO DATA PROTECTION OR SECURITY, OR ANY ACTUAL SECURITY VIOLATIONS OR SECURITY BREACHES EITHER CURRENTLY OR IN THE PAST FIVE YEARS? IF YES, PROVIDE DETAILS. YES NO

HAVE YOU SUFFERED ANY CLAIM, LOSS OR HAD ANY PENALTIES/FINES LEVIED AGAINST YOU IN THE PAST FIVE YEARS IN RELATION TO THE RISKS THAT THIS QUESTIONNAIRE RELATES TO? IF YES, PROVIDE DETAILS.
YES NO
